

**John J. Wohn, PMP**  
**15709 Foxboro Court**  
**Austin, TX 78717**  
**cell (512) 417-8323**  
**John@JohnWohn.com**

## **EMPLOYMENT AND PROJECT HISTORY**

### **Dell. Austin, TX. 4/06 - present.**

- Project manager, Oracle Applications Upgrade
  - ✓ Managed a project of 6 developers to upgrade the Oracle General Ledger, Fixed Assets, Accounts Payable, and HR applications.
  - ✓ Upgrade of hardware, operating system, Oracle DBMS (9i to 10g), and Oracle applications.
  - ✓ Scoped, estimated, and planned project.
  - ✓ Hired and managed contractors for project.
  - ✓ Resulted in much more stable system with greatly improved performance.
  - ✓ Delivered project on time and on budget.
  
- Project manager, Commercial Pricing Tool
  - ✓ Orchestrated vendor selection process.
  - ✓ Facilitated procurement process.
  - ✓ Managed project work plan.
  
- Project manager, Securitization Accounting Release 2
  - ✓ Assigned to fix a project which was severely behind schedule.
  - ✓ Worked with development management and business management to create and execute project get-well plan.
  - ✓ Project is now on schedule to deploy in November 2007.
  
- Lead process improvement activities.
  - ✓ Created an automated staff request process using SharePoint.
  - ✓ Established change approval board for Dell Financial Services.

### **Self employed, contract with SupportSoft. Austin, TX. 12/04 - 4/06.**

- Architect, Professional Services Organization
  - ✓ Provided billable consulting services implementing SupportSoft products for several customers.
  - ✓ Created and conducted technical training courses for customers, employees, and partners.
  - ✓ Routinely received outstanding course evaluations.

### **Clarify CRM. Austin, TX. 3/99 - 12/04**

- Regional Consulting Manager. 10/00 - 12/04.
  - ✓ Managed a team of up to 15 highly technical consultants, including HR administration, mentoring, and scheduling.
  - ✓ Managed to utilization and revenue targets.
  - ✓ Achieved 100% Clarify certification rate in entire team.
  - ✓ Reviewed projects to provide technical assistance and risk management.
  - ✓ Worked with sales team to scope and propose license-plus-services deals.
- Solutions Architect. 3/99 - 10/00.
  - ✓ Worked with customers to design the technical and business architectures for Clarify implementations.
  - ✓ Estimated, planned, and delivered multiple customer implementation projects simultaneously.
  - ✓ Conducted technical certification classes for customers, employees, and partners.
  - ✓ Customers included Best Buy, GE, Tribune Company, ServiceMASTER, CDW, Columbia House, Brasil Telecom, and others.

### **Actoras Consulting Group. Chicago, IL. 5/97-3/99**

- Data Analyst, SAP Upgrade Project. Nycomed-Amersham.
  - ✓ Planned upgrade of SAP for this pharmaceutical company.
- Integration Architect, SAP Implementation. Tenneco Packaging.
  - ✓ Designed and implemented a technical architecture to integrate SAP with Manugistics (supply chain) and Catalyst (warehouse management).
  - ✓ Coded in C, shell scripts, and SAP ABAP.
- Analyst, IT Reengineering Project. DSC Logistics.
  - ✓ Designed and implemented source code control processes.
  - ✓ Designed and documented help desk procedures and performance metrics reports.
- Development Team Lead, Oracle Financials Implementation. Discover Card.
  - ✓ Led team of 5 developers.
  - ✓ Contributed to comprehensive master data model.

### **Technical Services Group. Chicago, IL. 10/95 - 5/97.**

- Developer, Ameritech Cellular.
  - ✓ Designed and implemented a system to load inventory data from an EDI feed into production billing system.
  - ✓ Coded in C.
- Developer, McDonald's Corporate Helpdesk Project.
  - ✓ Designed metrics for improving helpdesk effectiveness.
  - ✓ Developed a metrics dashboard using Oracle Reports.

**Whitman-Hart. Chicago, IL. 8/94 - 10/95.**

- Practice Manager, Client/Server Computing.
  - ✓ Managed team of technical consultants focused on client/server technologies.
  - ✓ Scoped, proposed, and sold consulting projects.
  - ✓ Doubled weekly consulting revenue from client/server projects in four months.

**Andersen Consulting (now Accenture). Chicago, IL. 6/88 - 8/94.**

- Promoted from staff through to senior manager.
- Data Architect, Canadian Forces Supply System Upgrade Project.
  - ✓ Designed a worldwide distributed database architecture.
- Project Lead, Database Design Tool Project.
  - ✓ Led a project designing a knowledge-based tool for database design.
- Integration Architect, Barclays Bank Customer Information System Project.
  - ✓ Designed and implemented a client/server integration architecture.
  - ✓ Clients were PCs running OS/2 and the server was an IBM mainframe running DB2.
  - ✓ Coded in C.
- Developer, Motorola Customer Order Fulfillment System Project
  - ✓ Programmed in VB-like product called Applications Manager for OS/2.
- Analyst, Foundation Case Tools Group
  - ✓ Provided support to Andersen technical consultants worldwide for Andersen's Foundation case tools.
  - ✓ Designed, created, and conducted customer training courses on Foundation case tools.